

The Compliance Studio

Intentionally Curated Compliance

Unit 15 Silveroaks  
77 Hawthorne Avenue  
Sunridge Park  
Gqeberha  
6045

+27 84 549 0162

+27 74 423 6060

## **Cookies Policy – The Compliance Studio (TCS)**

Last Updated: 5 May 2026

### **1. Introduction**

- 1.1. The Compliance Studio (“TCS”, “we”, “us”, or “our”) uses cookies and similar technologies to enhance user experience and understand how our website is used.
- 1.2. This Cookies Policy explains what cookies are, how we use them, and your rights in relation to their use. This policy should be read together with our Privacy Policy and PAIA Manual, in line with the Protection of Personal Information Act 4 of 2013 (“POPIA”) and the Promotion of Access to Information Act 2 of 2000 (“PAIA”).

### **2. What Are Cookies?**

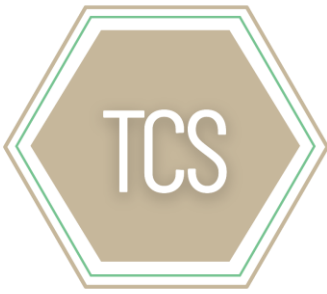
- 2.1. Cookies are small text files stored on your device when you visit a website. They help websites function efficiently and provide information to the website owner.

### **3. Types of Cookies We Use**

- 3.1. TCS uses only limited, low-risk cookies:
  - 3.1.1. Analytics Cookies
- 3.2. We use Google Analytics to collect information about how visitors use our website. This may include:
  - 3.2.1. Pages visited
  - 3.2.2. Time spent on pages
  - 3.2.3. Browser and device type
  - 3.2.4. General geographic location (non-specific)
- 3.3. This information is aggregated and does not identify you personally.

### **4. Contact Form Data (Related Processing)**

- 4.1. While not a cookie, information submitted through our “Contact Us” page is processed alongside website usage data for communication and service delivery purposes. This includes:
  - 4.1.1. Name



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- 4.1.2. Surname
- 4.1.3. Email address
- 4.1.4. Contact Number
- 4.1.5. Industry
- 4.1.6. Any information you voluntarily provide

4.2. This processing is governed by our Privacy Policy.

## 5. Purpose of Cookies

5.1. We use cookies to:

- 5.1.1. Improve website performance and functionality
- 5.1.2. Understand user behaviour and preferences
- 5.1.3. Enhance user experience

## 6. Legal Basis for Processing

6.1. TCS processes cookie-related data in accordance with the Protection of Personal Information Act 4 of 2013 (“POPIA”) on the basis of your consent.

6.2. When you visit our website, you are presented with a cookie banner that allows you to:

- 6.2.1. Accept all cookies
- 6.2.2. Reject non-essential cookies
- 6.2.3. Customise your cookie preferences

6.3. Your preferences can be managed at any time through the cookie banner settings.

6.4. Our legitimate interest in maintaining and improving our website

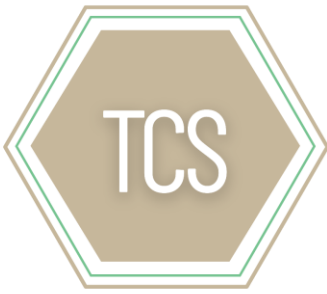
## 7. Third-Party Services

7.1. We use third-party analytics services, including Google Analytics, which may process data on our behalf.

7.2. These service providers are required to implement appropriate safeguards and process personal information in accordance with applicable data protection laws.

## 8. International Data Transfers

8.1. Data collected through cookies may be transferred outside of South Africa where third-party service providers operate internationally.



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8.2. TCS ensures that appropriate safeguards are in place in accordance with POPIA.

## 9. Managing Cookies

9.1. You can manage your cookie preferences directly through our website cookie banner, which allows you to accept, reject, or customise your cookie settings.

9.2. In addition, most web browsers allow you to:

9.2.1. Accept or refuse cookies

9.2.2. Delete existing cookies

9.2.3. Set preferences for specific websites

9.3. Please note that disabling certain cookies may impact the functionality of our website.

## 10. Data Retention

10.1. Cookie-related data is retained only for as long as necessary to fulfil the purposes outlined in this policy, in line with our internal data retention practices.

## 11. Your Rights

11.1. In terms of POPIA, you have the right to:

11.1.1. Access your personal information

11.1.2. Request correction or deletion

11.1.3. Object to processing

11.1.4. Withdraw consent

11.2. To exercise these rights, please contact us using the details provided in our Privacy Policy.

11.3. You also have the right to lodge a complaint with the Information Regulator.

## 12. Updates to This Policy

12.1. TCS may update this Cookies Policy from time to time. Any changes will be published on this page with an updated revision date.

## 13. Contact Us

13.1. If you have any questions about this Cookies Policy, please contact:

13.1.1. The Compliance Studio (TCS): [andrea@compliance-studio.co.za](mailto:andrea@compliance-studio.co.za).

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Managing Director – C. Marinus